

# PROGRAM DETAILS

## Slots & Video Poker

Insert your Monarch Rewards card into any slot or video poker machine card reader. The machine will acknowledge you by name & the light around the card reader will turn green so you'll know you are good to go! The more you play, the faster your points accumulate.

## TABLE GAMES, KENO & LIVE POKER

Present your Monarch Rewards card to your friendly dealer or supervisor at your favorite game & earn points while you play.

## SPORTSBOOK

Earn points for every wager while using your Monarch Rewards card, whether done on the app, kiosk or with a Sportsbook representative.

## Tiers, comps & important tips for making the most of your Monarch Rewards

Each wager you make using your Monarch Rewards card earns Tier Points. As your Tier Points grow, you will qualify for higher card tier levels & additional benefits that come with them. Monarch Rewards has five card levels. Tier Points determine what card level you have achieved. Tier Points accumulate over a 6 month period. In order to maintain your card level, you must earn that tier's number of points every 6 months.

## MONARCH QUIKTICKET

Getting a cash advance? Choose the convenient option. Purchase a gaming ticket using a debit card transaction at the Everi Kiosks on property.

## YOUR POINTS CAN EARN YOU CASH!

As you play your favorite slots, video poker, table games, poker, Sportsbook & Keno you earn comp dollars! Your comp dollars can be used in Restaurants, Hotel or Spa. Comp dollars can also be exchanged for Free Play or Cash Back.

**\$1 Comp = \$1 in Restaurant, Hotel or Spa**

**\$1 Comp = \$.50 Free Play\***

**\$1 Comp = \$.25 Cash Back\***

\*Free Play & Cash Back are only available in \$5 increments.

# PROGRAM RULES

1. Monarch Rewards membership is free & available to any individual that is (i) twenty-one (21) years of age or older; (ii) possesses a valid & unexpired government-issued photo identification; (iii) is not ineligible to gamble at a casino facility in the United States or elsewhere, either through a government program or by their own request; & (iv) has not been terminated from participation in Monarch Rewards or barred from any property owned or managed by Monarch Casino & Resort, Inc., or its affiliates & subsidiaries (collectively, "Monarch").
2. For eligibility verification purposes, activation of membership in Monarch Rewards can only occur following the presentation of valid government-issued photo identification. The name on the valid identification must match the name on the account. Any Member who signs up online must visit Monarch Rewards desk to verify eligibility & receive the Monarch Rewards card before Benefits can be accrued or redeemed.
3. Upon membership activation, each Member must select a Personal Identification Number ("PIN") for his/her account. It is each Member's responsibility to keep that PIN secure & confidential. Each Member is also responsible for all transactions on his/her account when his/her PIN is used. Valid ID must be presented at the Monarch Rewards desk to change a PIN.
4. The Monarch Rewards card is non-transferable, is the property of Monarch, & must be surrendered upon request.
5. Only the Member listed on the account may request information about or engage in transactions related to the Monarch Rewards card or the account. It is each Member's responsibility to notify Monarch if any information provided in connection with the account has changed.
6. Prior to engaging in game play, it is each Member's responsibility to properly insert the Monarch Rewards card into the card reader on the gaming device, or present the Monarch Rewards card to a table games representative.
7. Any Member that has any outstanding debt balances with Monarch, including without limitation non-sufficient funds for a check cashed or casino credit not paid, may have all Benefits suspended or forfeited at the sole discretion of Monarch until all discrepancies have been remedied. Monarch will decide whether to reinstate membership, Benefits or points in its sole & absolute discretion.
8. Monarch will immediately suspend access to Monarch Rewards & void any accrued Benefits for any Member who voluntarily requests to be restricted from or limited in certain activities & privileges at any Monarch property. Further activity including gaming activity will not accumulate additional points or Benefits.
9. Monarch will immediately suspend access to Monarch Rewards & void any accrued Benefits for any Member who is trespassed, excluded, or barred from any Monarch property. Further activity including gaming activity will not accumulate additional points or Benefits.
10. Monarch Rewards tier levels & comps are intended for the member(s) listed on the account & have no cash value. Members may not distribute cards to other players to accrue points, comps or other Benefits on their behalf.
11. Monarch Rewards card can be used at Atlantis Casino Resort Spa in Reno, Nevada & Monarch Casino Resort Spa in Black Hawk, CO. Comp Dollars are earned at each property & totaled creating one balance.
12. Monarch Rewards comps may not be used for gratuities or for dining discounts/offers.
13. Monarch Rewards; Monarch & Ruby level comps expire after 6 months of inactivity. Emerald, Sapphire & Diamond members expire after 13 months of inactivity. Inactivity is defined as the lack of any tracked activity.
14. Tier level expiration is two times a year. The tier level valuation period is January - June & July - December.
15. A Monarch Rewards member whose tier level is reduced is required to surrender his/her previous card & will be issued a new card reflecting the current tier level based on play during the valuation period.
16. Comp Dollars are not earned during use of free play.
17. Monarch reserves the right to adjust any erroneous point balance caused by equipment or software malfunction, operator error, fraud, or other misuse of the Monarch Rewards program.
18. Management, at its sole discretion, reserves the right to limit participation in promotions to select patrons, or to adjust the tier levels for certain patrons for business reasons.
19. Management, at its sole discretion, reserves the right to restrict &/or exclude guests from any & all promotions, programs, & activities associated with Monarch Rewards.
20. By participating in the Program, Members consent to the collection and use of Member personal information in accordance with these rules and the Monarch privacy policy, as it may be updated from time to time. The current privacy policy is available at <https://monarchblackhawk.com/privacy-policy>

\* These rules may be amended from time to time without notice. Current rules apply & it is the responsibility of the Monarch Rewards member to periodically check for rule updates. Management reserves all rights.

\* Monarch reserves the right to modify or cancel this Program at any time, for any reason, subject to any applicable regulatory approval.



**MONARCH**  
CASINO RESORT SPA • BLACK HAWK

**REWARDS**  
**EVERY PLAYER'S**  
**PARADISE**



**ONE CLUB. TWICE THE FUN. ALL THE REWARDS.**



# PROGRAM OVERVIEW

## With Monarch Rewards

You've always enjoyed earning rewards for playing the casino games you love, & with Monarch Rewards you'll enjoy even more benefits! The Monarch Rewards club allows you to earn points when you play at Monarch Casino Resort Spa in Black Hawk, Colorado. With Monarch Rewards, you'll be able to reach higher tiers in a shorter period of time & enjoy the benefits!

## It pays to play & your membership is free!

As a Monarch Rewards club member, you'll be generously rewarded with valuable benefits & exclusive privileges. Indulge in delicious meals at award-winning restaurants, spa treatments & luxurious accommodations. Join today! Membership is free & you'll instantly qualify for the benefits & privileges of Monarch Rewards! Just stop by the club desk to sign up. You must be 21 to join Monarch Rewards.

## Swipe now, swipe often!

Take advantage of all our exciting Monarch Rewards promotions by swiping your player's card at a Monarch Rewards kiosk every time you visit. The more you swipe, the more fun you'll have! In addition, when you visit a Monarch Rewards kiosk, you can view your comp balance & review your dining options. See your Tier point balance & how many more points you need to reach the next level!

# TIER LEVEL BENEFITS


	MONARCH	RUBY	EMERALD	SAPPHIRE	ROYAL DIAMOND
Free Slot & Table Games Play	◆	◆	◆	◆	◆
Free Drawings	◆	◆	◆	◆	◆
Complimentary Beverages	◆	◆	◆	◆	◆
Discount Hotel Rate*	◆	◆	◆	◆	◆
Monarch Prime	◆	◆	◆	◆	◆
Buffet Discounts	\$2	\$5	\$10	\$2†	\$2†
Bus Ticket Reimbursement		\$10 FP w/pts	\$15 FP w/pts	\$20 FP w/pts	\$20
Point Multiplier Days		◆	◆	◆	◆
Earn Complimentary (Meals, Hotel, Free Play & Cash Back)		◆	◆	◆	◆
Birthday Gift			◆	◆	◆
Free Buffets**			1 Free / Month	1 Free / Day	2 Free / Day
Free Play Every Day*			◆	◆	◆
Exclusive events & Party Invitations				◆	◆
Reserved VIP self-parking				◆	◆
Preferred Room Reservations				◆	◆
Express Buffet Seating					◆
Premium Events* (Basketball, Hockey, Baseball & Lacrosse)					◆
VIP Check-in					◆
Priority Late Checkout					◆
Casino Host					◆
Atlantis Trip including Flight & Hotel					Annual
Elite Car Wash					◆

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## Take your play to the next level

The benefits of being a Monarch Rewards member are based on your level of play. Monarch Rewards has five card levels, plus an exclusive invitation-only Black Diamond level. Depending on your level, you'll receive tier benefits, special offers & much more! You can also earn entries into drawings for cash, free play & gifts. Simply play with your Monarch Rewards card & see how quickly you can earn exciting rewards!

## TIER LEVELS

TIER	POINTS	MONARCH REWARDS CARD
MONARCH	0+	
RUBY	250+	
EMERALD	1,500+	
SAPPHIRE	7,500+	
ROYAL DIAMOND	15,000+	

## Earning Comp Points

When you play your favorite Slots, Video Poker, Sportsbook, Keno, & Table Games with the Monarch Rewards card, you earn valuable comp dollars that provide better rewards than ever before.

\*Offered & based on tracked gaming activity. †Discount for additional meals after complimentary redemptions. Benefits vary based on resort. Discounts may not be combined with complementaries. Must be 21 years or older to sign up for Monarch Rewards card. Management reserves all rights.