

# How to reset password

1

- 1 Please tap “Forgot password” on App login screen.

## Login

Membership number or SEIBU Smile ID

Password

**Forgot Password** [↗](#)

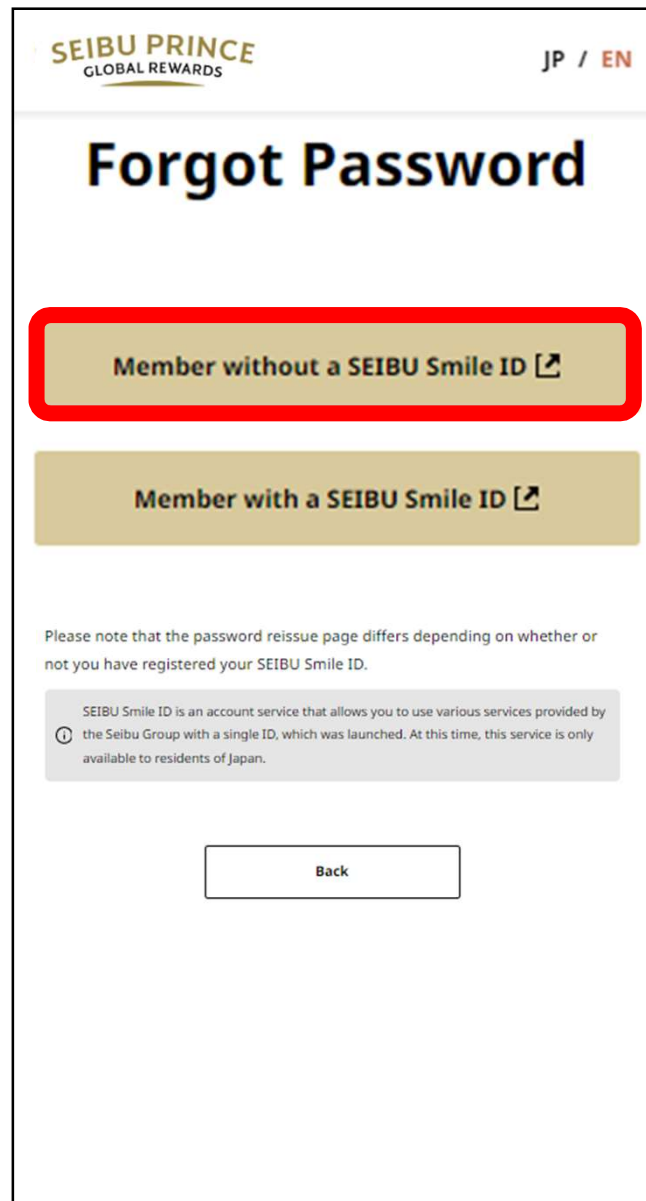
First-Time Guests with Card [↗](#)

Login

Signup

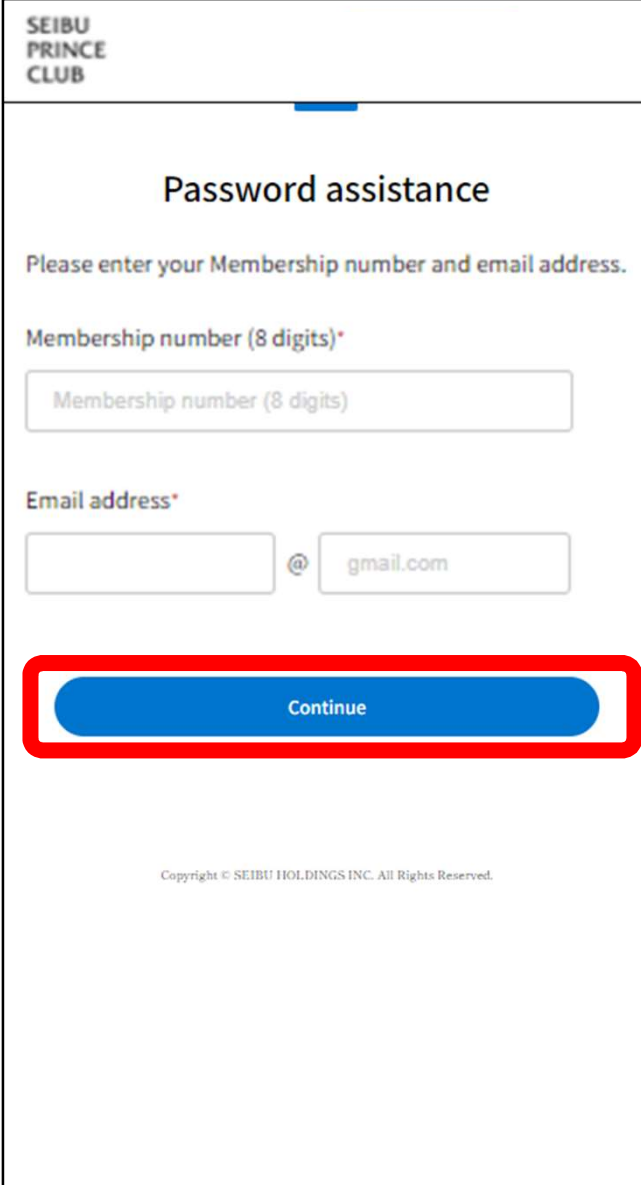
Continue without Registering

- 2 Please tap "Member without a SEIBU Smile ID"



\* SEIBU Smile ID is an account service that allows you to use various services provided by Seibu Group with a single ID. At this time, this service is only available to residents in Japan.

- 3 Please enter “Membership number” and “Email address” and tap “Continue” to complete the password reset.



SEIBU  
PRINCE  
CLUB

## Password assistance

Please enter your Membership number and email address.

Membership number (8 digits)\*

Email address\*

@ gmail.com

**Continue**

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