

Seibu Prince Global Rewards Status Benefits List

(Accommodation)					
Benefits List	Diamond	Platinum	Gold	Blue	Contents and Terms of Use
(Accommodation) Best Rate Guarantee	●	●	●	●	We guarantee the best rates for all plans with the same details at the time of reservation. Compared to other companies' reservation websites, member rates are always at least 5% lower than the general room rates. *Some exceptions to the guarantee may apply.
(Accommodation) Presale	●	●	●	●	Advance reservations are available for summer vacation, Christmas, New Year's, and other special plans.
(Accommodation) Priority Check-In & Check-Out	●	●	●	—	You will be offered priority check-in and check-out. Please line up at the priority lane with your app/web membership card or physical membership card showing the appropriate status. *Some hotels and golf courses have dedicated check-in counters. Members will experience a smart and speedy check-in experience. We also offer priority check-in counters at select hotels and golf courses.
(Accommodation) Late Check-Out	●	●	●	—	Check-out time can be extended for up to 3 hours, free of charge. •Rooms occupied by the member are eligible. •Not applicable for day use guests. •Subject to availability. •Cannot be combined with other late check-out privileges.
(Accommodation) Welcome Amenity	●	●	—	—	A welcome service will be provided when you stay with us. •Not applicable for day use guests. •Not available for accompanying guests.
(Accommodation) Complimentary Breakfast	●	●	—	—	A complimentary breakfast is available for you to enjoy during your stay. •The complimentary breakfast is available for you and an accompanying guest staying in the same room. •Not applicable for day use guests. •Not available for children staying with their parents. •The complimentary breakfast is available only at designated restaurants. •For some hotels that offer room service, this service is available for an additional charge. Please contact each property for details. •This offer is not valid for booking plans that include a breakfast package. •Please notify the Seibu Prince Global Rewards Concierge Desk or the respective property at the time of reservation.
(Accommodation) Room Upgrade	●	—	—	—	Subject to room availability on the day of your stay, you will be upgraded to a better room than your reservation conditions upon check-in. •Rooms occupied by the member are eligible. •Not applicable for day use guests. •Subject to room availability.
(Accommodation) Access to Club Lounge	●	—	—	—	The Club Lounge can be used during your stay. •Access is limited to the member and an accompanying guest staying in the same room. •Not applicable for day use guests. •Access may not be available if the Club Lounge is at full capacity.

(Golf)					
Benefits List	Diamond	Platinum	Gold	Blue	Contents and Terms of Use
(Golf) Golf Best Rate Guarantee	●	●	●	●	<p>We guarantee the best rates for plans with the same details (name of golf course, play style, tee time, number of players, reservation period, payment method, cancellation conditions, etc.) at the time of reservation.</p> <ul style="list-style-type: none"> • Some exceptions may apply to this guarantee.
(Golf) (*App-only) Complimentary Drink at Golf	●	●	—	—	<p>You will receive an in-app coupon for a free drink that can be redeemed during golf play.</p> <ul style="list-style-type: none"> • The coupon can be used by the member and up to three accompanying guests. • Please present the app coupon, as well as your app membership card or physical membership card, at the restaurant. • Four types of free drink are available (after-game cake set/after-game drink/lunch drink/bottled water), which vary from course to course. • One coupon per group per day; maximum four people per group even if two or more are members. • Cannot be used in conjunction with other free drink offers. • Cannot be used during competition parties. • We will not provide alcohol to guests arriving by car (drivers). • Limited to guests who enter the restaurant before last call.
(Birthday Month)					
Benefits List	Diamond	Platinum	Gold	Blue	Contents and Terms of Use
(Birthday Month) Special Offer on Suite Rooms	●	●	●	●	<p>In your birthday month, you will receive a 15% discount off the member's best available rate for a junior suite room or higher.</p> <ul style="list-style-type: none"> • Please call the Seibu Prince Global Rewards Concierge Desk or the property itself for details. • Some hotels may not offer junior suite rooms or higher. • Some hotels that do not offer junior suite rooms or higher will offer other room types. • This offer is not valid for accompanying guests staying in separate rooms. • Cannot be used in conjunction with other lodging Discount Plan.
(Birthday Month) Late Check-Out	●	●	●	●	<p>Free extended check-out time is available for any stay during your birthday month.</p> <ul style="list-style-type: none"> • Rooms occupied by the member are eligible. • Available to members who have registered their birthday on their My Page. • Free extended check-out time when making reservations for birthday month stays through the Seibu Prince Global Rewards Concierge Desk or at any of our properties. • When making reservations online, please indicate that you are staying in your birthday month in the request box. • Subject to availability, and not valid with other late check-out offers. • Not applicable for day use guests.
(Birthday Month) (*App-only) Complimentary Drink at Restaurant	●	●	●	●	<p>You will receive an in-app coupon for one free drink, which can be used when dining at a restaurant in your birthday month.</p> <p>Please present the app coupon, as well as your app membership card or physical membership card, at the restaurant. Not applicable for lounges and bars. Only the member can use the coupon. Cannot be used in conjunction with other free drink offers. Only available once a year in your birthday month.</p>

(Birthday Month)					
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(Birthday Month) (*App-only) Complimentary Drink at Golf	●	●	●	●	<p>You will receive an in-app coupon for one drink to be used when playing golf in your birthday month.</p> <ul style="list-style-type: none"> • Please present the app coupon, as well as your app membership card or physical membership card, at the restaurant. • Drink service details and service hours vary by golf course. • Only the member can use this coupon, once per year, during the month of their birthday. • Cannot be used in conjunction with other free drink offers. • Cannot be used during competition parties. • We will not provide alcohol to guests arriving by car (drivers).
(Birthday Month) Bonus Points	●	●	●	●	<p>During your birthday month, you will receive 500 SEIBU Smile POINTS if your cumulative spending at Seibu Prince Hotels & Resorts is ¥30,000 (including service fees and consumption tax) or more.</p> <ul style="list-style-type: none"> • Points will be awarded by the end of the month following your birthday month. • This offer may not be applicable when other promotional campaigns or offers are ongoing.
(Birthday Month) Birthday Gift	●	●	●	—	<p>You will receive a small gift when you stay at one of our hotels during your birthday month.</p> <ul style="list-style-type: none"> • When making your reservation, please mention that you will be staying during your birthday month. • Only members whose birthday month it is will receive the annual gift. • If you stay at multiple hotels during your birthday month, you will receive one gift at each hotel. • Day use stays are not eligible for this offer.
(Birthday Month) (*App-only) Spa Treatment Privilege	●	●	—	—	<p>You can receive the spa treatments of your choice during your birthday month at 30% off the regular price.</p> <ul style="list-style-type: none"> • Please present the app coupon, as well as your app membership card or physical membership card, when you use the coupon. • The 30% discount will be applied to the regular price of all treatments at the spa in the hotel. • When receiving multiple spa treatments, the discount will be applied to one bill for the same day. • Cannot be combined with other discounts.
(Birthday Month) Bonus Points for Diamond Members	●	—	—	—	<p>You will receive 5,000 SEIBU Smile POINTS in your birthday month.</p> <ul style="list-style-type: none"> • Points will be awarded by the middle of your birthday month. • Available to members with a Diamond status during their birthday month.
[Other benefits and services]					
Benefits List	Diamond	Platinum	Gold	Blue	Contents and Terms of Use
Bonus Points	150%	130%	110%	—	<p>Points are normally awarded at a rate of 1 point per ¥110 (including tax) spent at Seibu Prince Hotels & Resorts. However, Diamond members earn 150% of the regular points, Platinum members earn 130% of the regular points, and Gold members earn 110% of the regular points at Seibu Prince Hotels & Resorts.</p>
Bonus Medal	●	●	●	—	<p>Diamond members who earn 200 medals or more in a year will receive 20 bonus medals, Platinum members who earn 50 medals or more in a year will receive 5 bonus medals, and Gold members who earn 20 medals or more in a year will receive 2 bonus medal in April.</p> <ul style="list-style-type: none"> • Medals are based on the status achieved from January to December of the previous year, which is the basic status determination period, and will be given by the end of April.

[Other benefits and services]					
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Global Members Concierge Desk (Call Center)	●	●	●	—	Gold and above members have access to a dedicated concierge desk. The telephone number of the dedicated dials is available from the "Concierge Desk" on the menu of Member Portal Page. *You need to log in to access the member Portal.
Seibu Prince Global Rewards Magazine	●	●	●	—	We have a web magazine that will provide you with more seasonal information and special offers tailored to every occasion and member status. • Scheduled for release in June 2024. • Please log in to the Seibu Prince Global Rewards member page to view the website.
Exclusive Events	●	—	—	—	Premium experiences are available to Diamond members.
[Special benefits only available at facilities in Japan]					
Benefits List	Diamond	Platinum	Gold	Blue	Contents and Terms of Use
Prince Hotel Wedding Referral	●	●	●	●	If you refer someone who is getting married at Seibu Prince Hotels & Resorts, you will be guaranteed Platinum status until the end of the following year and will receive 30,000 points. The newlyweds will be granted Platinum status from the time they join Kikkakai until the end of the following year. • Some conditions apply. • This benefit is available only at facilities in Japan.
(Golf) Express Registration Card	●	●	●	●	You can check in by presenting the app or web membership card upon arrival. • This benefit is available only at facilities in Japan.
(Restaurant) Anniversary Special Menu & Options	●	●	●	●	Special menus are available for a variety of family anniversaries, and members can also enjoy special rates on drinks, cakes, flowers, and other options to help celebrate the event. • Reservations must be made at least three days in advance through the Seibu Prince Global Rewards Concierge Desk or with the individual property. • Not valid in conjunction with other restaurant discount offers. • This benefit is available only at facilities in Japan.
(Restaurant) Dining Gift Certificate every Ten Restaurant Visits	●	●	●	—	When you spend ¥10,000 (including service fees and consumption tax) or more at one of our restaurants on ten separate occasions, you will receive a dining gift certificate (worth ¥10,000). • This offer is available only in Japan. • This offer is valid twice a year, from April to September (dining gift certificates expiring at the end of March are sent at the end of November) and from October to March (dining gift certificates expiring at the end of September are sent at the end of May). • This offer is only for the charges on the restaurant bill. Accommodation fees are not applicable. • Please check the website for the participating restaurants.
Free of Parking Fee at Karuizawa Prince Shopping Plaza	●	●	●	—	Present your app/web membership card or physical membership card at the Karuizawa Prince Shopping Plaza Information (Center Mall) when you park. Diamond and Platinum members receive free parking for the entire day, and Gold members receive 3 hours of free parking (including regular free parking). • Please bring the parking ticket that you received when entering the parking area during business hours on the same day. Not applicable to overnight parking.

[Special benefits only available at facilities in Japan]

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(Accommodation) (*App-only) Free of Pool Admission Fee	●	●	—	—	<p>When you stay at a hotel, you will receive an in-app coupon for free admission to the swimming pool facilities at the hotel property.</p> <p>【Target Facilities】Tokyo Prince Hotel/Grand Prince Hotel Shin Takanawa/Shinagawa Prince Hotel/Oiso Prince Hotel/Kamakura Prince Hotel/Lake Biwa Otsu Prince Hotel/Grand Prince Hotel Hiroshima</p> <ul style="list-style-type: none"> •In addition to the member, up to three accompanying guests may also use the pool. •Not applicable for day use guests. •Does not include snacks, lockers, or other incidental facilities. •Please present the app coupon, as well as your app membership card or physical membership card, at the front desk when checking in, or present the app coupon, as well as your app membership card or physical membership card and room key, at the pool reception. •For safety reasons, admission will not be permitted when entry is restricted or in the event of inclement weather. •There may be a charge depending on the event. Please contact each facility for details. •Some properties do not allow the use of night pools or pools inside spas. Please contact each property for details. •This benefit is available only at facilities in Japan.
(Restaurant) (*App-only) Free of Corkage for Wine	●	●	—	—	<p>You will receive an in-app coupon for a free corkage fee for a bottle of wine you have brought when using the restaurant.</p> <ul style="list-style-type: none"> •Please make a reservation and present the in-app coupon, as well as your app membership card or physical membership card, when using the coupon. •Can be used up to four times within the valid period. •Maximum one 750 mL (or smaller) bottle per meal. •Not available for dinner shows. •Cannot be combined with other free drink offers. •This benefit is available only at facilities in Japan.
(Restaurant) Free of Cover Charge at Bar	●	●	—	—	<p>The normal cover charge for use of the bar and lounge will be waived during your stay at the hotel.</p> <ul style="list-style-type: none"> •Please present your room key, as well as your app/web membership card or physical membership card, when you use the lounge. •Not applicable for day use guests. •One companion in the same room may use the lounge together with the member. •This benefit is available only at facilities in Japan.

*The Seibu Prince Global Rewards app is required to take advantage of the <App-only> special offers and benefits.

*Some services and benefits may not be available at all facilities and stores.

*Some services and benefits may not be available for all plans.

*The services and benefits offered may vary by facility.

*Reservations made through other companies' websites or travel agencies are not eligible for these services and benefits.

*Because you may be required to present proof of your status in order to use a service or benefit, please be prepared to show your app/web membership card or physical membership card.

*Meal coupons and other information will be sent to the address registered on the SEIBU PRINCE CLUB My Page.

Please note that we will not be able to send you direct mail if you selected "Do not want" as your preference.

*There may be facility-specific changes to the operating period, operating hours, or available services, or full cancellation of operations, so please confirm with the facility when you intend to use the service or benefit.